



MASSACHUSETTS
HEALTH POLICY COMMISSION

Public Listening Session: HPC ACO Certification Program

January 23, 2019



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AGENDA

- Overview of HPC ACO Certification Program
- Review of Proposed 2019 Standards
- Review of Proposed ACO Distinction Program
- Timeline and Next Steps



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Health Policy Commission Care Delivery Vision

The HPC's care delivery transformation vision is that providers and payers are patient-centered and accountable for high-value care across a patient's medical, behavioral, and health-related social needs.

ACO Certification Program Values

- Support the HPC's **care delivery vision** through certification standards-setting
- Encourage ACOs to **work with non-medical providers** in the community as needed to support the full spectrum of patient needs
- Commit to regular **assessment of the program** to ensure continuous improvement and market value
- Increase **public transparency** while balancing administrative burden for providers in Massachusetts

ACO Certification aims to promote ongoing transformation and improvement over time

Current Market

- Multiple ACO programs in the market
 - Medicare ACOs (i.e., MSSP, Next Gen)
 - Commercial programs (e.g., BCBSMA's AQC)
 - MassHealth ACOs
- Evidence on the relationship between ACO capabilities and outcomes is still developing

Initial Focus of HPC ACO Certification

- Create a set of **multi-payer standards** for ACOs to enable care delivery transformation and payment reform
- Build **knowledge and transparency** about ACO approaches
- Facilitate **learning** across the care delivery system
- Align with and complement **other standards and requirements** in the market, including MassHealth, Connector, and Dept. of Public Health

Vision for Certification

- Develop the evidence base on how ACOs achieve improvements in quality, cost, and patient experience
- Move certification standards from structural/process requirements to quality outcomes and cost performance requirements
- Create a “model ACO” distinction program to recognize exceptional performance
- Engage additional payers and purchasers



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Overview of Proposed 2019 ACO Certification Requirements

Background Information



Attestation or updates to 2017 standards

Assessment Criteria

- ✓ Governance structure
- ✓ Patient/consumer representation
- ✓ Performance improvement activities
- ✓ Population health management programs
- ✓ Cross-continuum care



Supplemental questions



Optional new performance-based Distinction program

Background Information: Summary of Applicant Organization, ACO Participants, and Risk Contracts

Summary of Applicant Organization

- Descriptions of the applicant's organization, history, and mission
- Massachusetts regions in which the ACO provides care
- Applicant organizational chart

ACO Participants

If not already apparent in MA-RPO data

- List of participating primary care practices (site level) and hospitals
- Narrative of any differences between the providers that participate in each risk contract

Risk Contracts and Performance

Completion of two templates reporting:

- Details of each risk contract, including payer, number of covered lives, years in contract, and financial terms (e.g. full or partial risk, max. shared savings/losses, etc.)
- For the two most recent performance years: final ACO-level quality performance on all measures included in risk contracts from the Massachusetts Aligned Measure Set, and any additional ambulatory measures in risk contracts

2019 Proposed Assessment Criteria Approach

1 Governance structure

2 Patient/consumer representation

3 Performance improvement

4 Quality-based risk contracts

5 Population health management

6 Cross-continuum care

- No changes to the 2017 assessment standards or documentation requirements, except risk contract information will be collected in Background Information section
- Applicants required to update 2017 responses to reflect any changes since submission
- If there have been no changes, Applicants may attest that the 2017 response is still fully applicable

2019 Proposed Supplemental Questions Section

Two types of questions to address distinct, complementary goals. Responses could inform future ACO certification standards and “model ACO” development.

1. Adding to the Evidence Base

Questions aimed at **adding to and/or filling identified gaps in the current evidence base**.

Topics may include:

- Distribution of shared savings and performance-based provider compensation
- Providing high-value care
- Behavioral health integration into primary care
- Advanced health information technology-enabled care coordination

2. Emerging Topics

Questions to **explore ACO approaches to emerging areas of focus** in integrated, patient-centered care delivery.

Topics may include:

- Integrated, innovative care models
 - Patient-centered advanced illness care
 - Oral health integration
 - Medication for addiction treatment strategy
 - Care for co-occurring disorder
 - Telemedicine
 - Paramedicine/Mobile Integrated Health
- Strategic focus on the SDH
 - Food; housing; early childhood development
- Workforce
 - Use of recovery coaches, community health workers, etc.

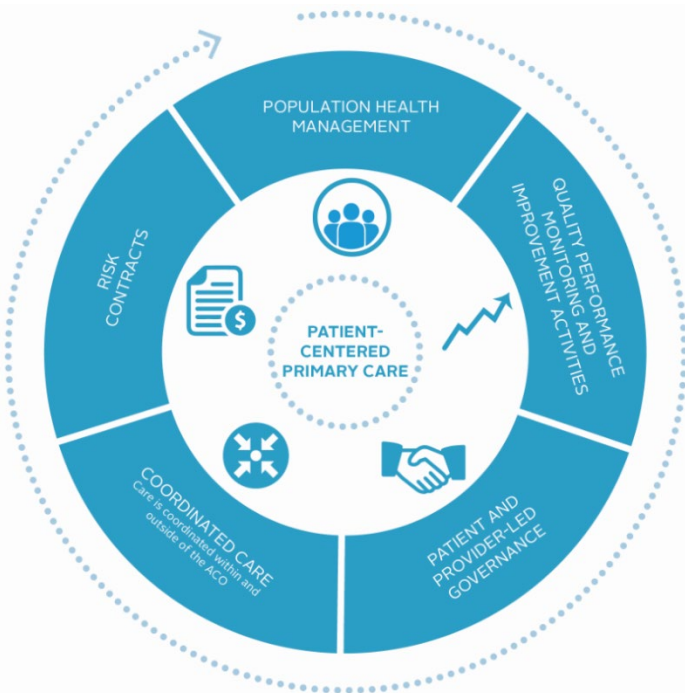


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Proposed New Distinction Program for HPC-certified ACOs

A new, voluntary addition to basic ACO Certification, this program would recognize ACOs that have achieved performance improvements in the domains of the triple aim — **health outcomes, care, and cost** — plus **health equity**, and have made commitments to continue improving.






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Timeline and Next Steps



Sept 2018-Nov 2018	In-person stakeholder engagement: One-on-one meetings and convenings with ACOs, state agencies, and consumer groups to gather input
November 28, 2018	HPC presents proposed 2019 program to Care Delivery Transformation (CDT) Committee
December 2018-February 2019	Stakeholder engagement public comment period
January 23, 2019	Public listening session
February 8, 2019	Written public comment due
February 27, 2019	HPC CDT Committee approves final 2019 ACO Certification standards
March-June 2019	HPC develops and issues 2019 Application Requirements and Platform User Guide