

CARE MODEL

Boston Health Care for the Homeless Program (BHCHP) developed a Social Determinants of Health Consortium (Consortium) to serve as a hub to address patients' health-related social needs in a coordinated way. The Consortium, comprised of health care agencies, shelters, and housing services, expands the ability of community-based partner organizations to coordinate care and share information back with BHCHP's medical care team. When patients with a history of high utilization access a Consortium member's services, they are flagged for eligibility to receive enhanced care coordination services provided through the Consortium. The initiative provides intensive care coordination among primary care, recovery, housing, and advocacy organizations to address patients'

medical, behavioral, and social needs across various settings and providers. The Consortium leverages a multi-disciplinary care team, including street outreach teams, shelter-based case coordinators, community-based social workers, and primary care providers across many settings. BHCHP leverages technology for real-time notification of local hospital admissions, discharges and transfers, and to document and share patient records and longitudinal care plans among all Consortium member organizations. The Consortium's embedded case coordinators, data integration, and regular leadership-level collaboration allow for greater knowledge sharing and coordination to support the unique needs of each patient, and increase the efficiency and effectiveness of care.

IMPACT

\$750K
HPC AWARD

\$925K
TOTAL PROJECT COST

TARGET POPULATION
High cost Medicaid patients with frequent ED and/or hospital utilization

PRIMARY AND SECONDARY AIMS:

↓ 20%
ED visits and inpatient admissions



↑ 20%
access to services that address social determinants of health

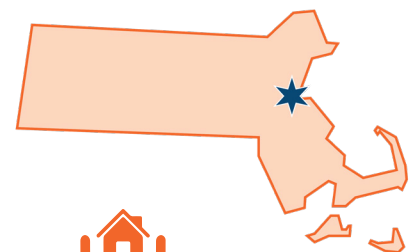


↑ 20%
improvement in patient reported health measures



PARTNERS

- Bay Cove Human Services
- Boston Public Health Commission
- Boston Rescue Mission
- Casa Esperanza
- Massachusetts Housing and Shelter Alliance
- The New England Center and Home for Veterans
- Pine Street Inn
- St. Francis House
- Victory Programs



HCII PATHWAY SUMMARY & HPC BACKGROUND

In 2016, the Massachusetts Health Policy Commission (HPC) launched its \$6.6 million Targeted Cost Challenge Investment (TCCI) pathway of the Health Care Innovation Investment (HCII) Program. The TCCI pathway aims to foster innovation in health care payment and service delivery by supporting promising innovations that address the Commonwealth's most complex health care cost challenges. The ten TCCI initiatives are partnering with more than 60 community organizations to demonstrate rapid cost savings within 18 months by addressing one of the following challenge areas: social determinants of health, behavioral health

integration, post-acute care, serious advancing illness and care at the end of life, and site and scope of care.

The Massachusetts Health Policy Commission (HPC), established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at Mass.gov/HPC. Tweet us @Mass_HPC.