

SHIFT-CARE CHALLENGE

Baystate Health Care Alliance

ADDRESSING HEALTH-RELATED SOCIAL NEEDS



CARE MODEL

Baystate Health Care Alliance developed the *Springfield Healthy Homes Project* to address health-related social needs of patients with asthma and their families in partnership with the Public Health Institute of Western Massachusetts and several other community-based organizations in the Springfield area. Following discharge from an asthma-related inpatient hospitalization or emergency department (ED) visit, the *Springfield Healthy Homes Project* provides patients with home visits from a community health worker (CHW) who then collaborates with the patients' primary care providers or pulmonologists to assess and support patients and families in their homes. Patients and their families are assigned to one of three tiers of follow-up depending on their needs: education, asthma-related home repairs, or referral to other housing services. CHWs and other program staff then coordinate the provision of services based on the assigned tier.

IMPACT

HPC AWARD **\$750K**

TOTAL PROJECT COST **\$1.1M**

TARGET POPULATION

Adult and pediatric ACO patients with at least one **asthma-related inpatient stay** or two or more **asthma-related ED visits** in the previous year

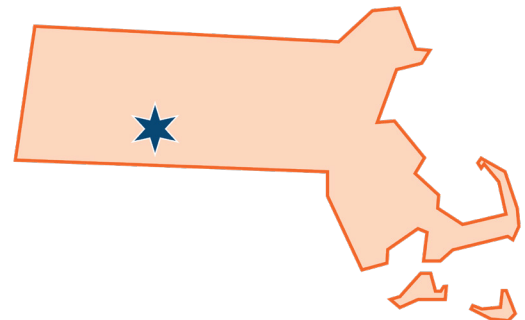
PRIMARY AIMS

15% Reduction of inpatient hospitalizations

20% Reduction of ED utilization

PARTNERS

- Baystate Pulmonary Rehabilitation/ Baystate Medical Center/ Baystate Health
- Public Health Institute of Western MA
- Revitalize Community Development Corporation
- Springfield Partners for Community Action
- Springfield Office of Housing
- Pioneer Valley Asthma Coalition
- Green and Healthy Homes Initiative



SHIFT-CARE CHALLENGE SUMMARY

The SHIFT-Care Challenge is an 18-month, \$10 million investment program supporting Sustainable Healthcare Innovations Fostering Transformation. Launched in 2018, SHIFT-Care has two tracks: one focused on addressing patients' health-related social needs and improving behavioral health care and the other aimed at expanding opioid use disorder treatment capacity through emergency departments and bridge clinics and facilitating timely follow-up care. The 15 SHIFT-Care awardees are partnering with 40 community organizations to implement strategies to reduce unnecessary hospital acute care utilization and to report other track- and awardee-specific measures.

HPC BACKGROUND

The HPC, established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at Mass.gov/HPC. Tweet us @Mass_HPC.

As a result of the coronavirus (COVID-19) pandemic, the care models described in these profiles may have been modified to protect the health of patients, health care workers, and communities.